

Performance Plan Fiscal Year	Agency Acronym	Measure (Key Performance Indicator)	FY 2017	FY 2018	FY2019	FY2020	FY 2021	FY 2021 Q1	FY 2021 Q2	FY 2021 Q3	FY 2021 Q4
2021	DBH	Percent of substance use disorder (SUD) withdrawal management clients who stepped down to a lower level of care	New in 2020	New in 2020	New in 2020	45.40%	59.20%	58.70%	56.70%	51.90%	75.80%
2021	DBH	Number of people discharged from Saint Elizabeths Hospital quarterly into community housing	New in 2020	New in 2020	New in 2020	266	127	29	32	36	30
2021	DHCF	Percentage of Medicaid Elderly and persons with Physical Disabilities Home and Community-Based Services Waiver program participants who received services specified in their individual support plan in accordance with type, scope, amount, and frequency	New in 2021	New in 2021	New in 2021	New in 2021	92.90%	89.10%	93.40%	94.80%	92.50%
2021	DHCF	Number of beneficiaries receiving a conflict free assessment for long-term care services and supports	4768	7026	10,037	10,753	9264	2152	2621	2335	2156
2021	DHCF	Number of Elderly and Persons with Disabilities Waiver (EPDW) beneficiaries enrolled in services My Way	258	1410	2980	3969	4613	1074	1097	1178	1264
2021	DACL	Number of nursing home transition team clients transitioned from nursing facilities into the community	New in 2021	New in 2021	New in 2021	New in 2021	79	14	14	20	31
2021	DACL	Number of residents receiving home adaptations	595	1031	1162	723	967	230	196	217	324
2021	DACL	Number of residents receiving home-delivered meals	3218	3397	3555	8120	8357	Annual Measure	Annual Measure	Annual Measure	Annual Measure
2021	DACL	Number of residents attending community dining sites	5215	5016	4550	4241	1826	Annual Measure	Annual Measure	Annual Measure	Annual Measure
2021	DACL	Number of residents participating in Senior Wellness Center programs (not unduplicated)	2881	3397	3366	2576	1589	Annual Measure	Annual Measure	Annual Measure	Annual Measure
2021	DACL	Number of residents receiving options counseling	4653	6861	8635	5637	2506	572	680	847	407
2021	DACL	Number of clients assisted under the State Health Insurance Program	New in 2021	New in 2021	New in 2021	New in 2021	3417	708	1034	922	753
2021	DACL	Number of community outreach events held by the External Affairs and Communications Team, to include virtual programming during the public health emergency (PHE)	183	207	208	108	168	25	45	51	47
2021	DACL	Number of State Health Insurance Program-specific events, to include virtual events during the PHE	New in 2021	New in 2021	New in 2021	New in 2021	6	3	0	1	2
2021	DHCF	Number of people directly transitioned to Medicaid Home and Community-Based Services without DC Aging and Disability Resource Center transition assistance after a 90+ day stay in a nursing facility or hospital	New in 2021	New in 2021	New in 2021	New in 2021	14	17	15	15	14
2021	DHCF	Percentage of Medicaid Elderly and Persons with Physical Disabilities Home and Community Based Waiver complaints investigated within 7 days of receipt of complaint	New in 2021	New in 2021	New in 2021	New in 2021	87.80%	89%	87.90%	90.80%	83.50%
2021	DHCF	Percentage of Medicaid Elderly and Persons with Physical Disabilities Home and Community Based Services participants who have service plans that address health & safety risks	New in 2021	New in 2021	New in 2021	New in 2021	91.60%	92.20%	84.20%	94.80%	94%
2021	DHCF	Percentage of Medicaid Elderly and Persons with Physical Disabilities Home and Community Based Services participants who have service plans that address health & safety risks	New in 2021	New in 2021	New in 2021	New in 2021	86.30%	87.30%	81.60%	82.80%	97%
2021	DHCF	Percentage of Medicaid Elderly and persons with Physical Disabilities Home and Community-Based Services Waiver program beneficiaries critical incidents where follow-up to resolve contributing factors in the incident is implemented in 30 days	New in 2021	New in 2021	New in 2021	New in 2021	82.80%	100%	83.30%	66.70%	87.50%
2021	DHCF	Number of people enrolled in the Medicaid transition code that establishes eligibility for the Elderly and persons with Physical Disabilities waiver before discharged from the nursing home	New in 2021	New in 2021	New in 2021	New in 2021	36	15	17	6	36
2021	DHCF	Number of District residents enrolled in Adult Day Health Program	New in 2021	New in 2021	New in 2021	New in 2021	186	154	271	173	186
2021	DHCF	Total number of District residents enrolled in Medicaid Assisted Living services	New in 2021	New in 2021	New in 2021	New in 2021	33	Annual Measure	Annual Measure	Annual Measure	Annual Measure
2021	DACL	Number of family/resident council meetings attended at nursing facilities (to include virtual events during the PHE)	New in 2021	New in 2021	New in 2021	New in 2021	9	0	0	5	4
2021	DACL	Number of referrals from Nursing Facilities	New in 2021	New in 2021	New in 2021	New in 2021	270	34	56	101	79
2021	DACL	Number of community transition team cases closed	New in 2021	New in 2021	New in 2021	New in 2021	141	26	34	40	41
2021	DACL	Average days to transition from Nursing Facilities (for clients who have housing to return to)	New in 2021	New in 2021	New in 2021	New in 2021	126.5	154	121	96	135
2021	DACL	Average days to transition from Nursing Facilities (for clients without housing to return to)	New in 2021	New in 2021	New in 2021	New in 2021	297.5	493	445	74	178
2021	DACL	Number of people who receive transition services (including people who transition during the year)	New in 2021	New in 2021	New in 2021	New in 2021	341	95	126	182	193
2021	DDS	Percentage of high school students ages 16-22 with disabilities who receive at least one pre-employment transition service each school year	49%	77.80%	72.50%	88.20%	80.10%	28%	55.80%	74.50%	80.10%
2021	DDS	Average entry level wages for people who remained gainfully employed for 90 or more days	14.6	15.8	16.1	67.5	17.34	15.2	17.4	16.5	18.4
2021	DDS	Percentage of people placed by RSA that remained employed for 90 calendar days or more	600%	610%	Needs Update	70.10%	69.30%	36%	31.50%	48.50%	69.30%